



You can



get us to deliver oversized items

Our Two Man Lift service is perfect if you're a business that needs oversized items picked up and delivered to your customers.

Two Man Lift

Two Man Lift is designed for our business customers who need to deliver items between 25 and 80kgs. This service is available from Monday to Friday and deliveries will be made between 4 and 8pm in the evening when customers are most likely to be at home.

Pick up times from your premises will be from 3pm. (Pick up must be within the same city/area as delivery, this service is not available between cities).

The Two Man Lift service currently operates in the metro areas of the following cities:

- Auckland
- Wellington
- Christchurch
- Dunedin
- Napier and Hastings
- Queenstown
- Hamilton
- Palmerston North
- Nelson

Pricing

One price applies to all defined metro areas we deliver to. Where delivery is outside the metro area, a direct 'drive per km rate' applies. Zone guides for Metro areas are available on request.

Please note: A minimum charge applies.

Please discuss pricing with your NZ Post Business Manager.

Sizing

Maximum parcel dimensions are:
height 1200mm x length 2590mm
x width 1090mm.

All items need to be a maximum of 80kgs per piece.

How to book

You will need to be set up with rates in the Pace system against your account for this service before you can utilize it.

To arrange for pick-up and delivery on the same day that the job is booked:

- Book by 1pm on the day of delivery
- Call through to our Call Centre to book on 0800 501 502
- Or go online, login and book through www.Pace.co.nz

The booking will be charged to your Pace account.

Pick up – as with all Pace jobs, place your job number on the item ready for pick-up, with clear delivery address details, including the sender's contact phone number.

Tracking – the job can be tracked online with all other Pace jobs.

Customer Services – You can give your customer the Pace job number so that they can call 0800 501 502 if they have any queries about their delivery.

Please Note: Please ensure that you make contact with your customer to ensure that they will be home on the day that the delivery is booked.

If we are unable to make a delivery a card to call will be left and a re-delivery fee will apply.

For more information talk to one of our On-Demand team members:

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