



Pace On Demand Delivery Services

At Pace, we offer urgent point to point delivery solutions our customers need, when they need them.

Our network covers all of NZ, with Pace branches in Auckland, Hamilton, Wellington and Christchurch, and dedicated Pace couriers available in Napier, Dunedin, Queenstown, Nelson and Palmerston North.

Outside of these areas, CourierPost, with 26 branches nationwide, is on-hand to make sure your on-demand delivery needs can be met.

We pride ourselves on our innovative, effective and fast solutions. Whatever you need, we'll work with you to find the right solution.

Quick guide to Pace services

	Pace Today	Pace Priority	Pace Express
Delivery speed	Same day	Within 3 hours	As fast as possible
Across Town	Evening Delivery*	Priority (Target delivery within 3 hours)^	Express (Target delivery between 30 minutes and 2 hours depending on the available services)^
Between Towns	Evening Delivery*	—	Express Direct Drive Next Flight
Additional Charges	Additional charges apply for after hours & public holiday collection/delivery, extra piece/weight, waiting time, van surcharge, hazardous goods, and attempted pick up.		
Oversized Items	Pallet service and 2 Person Lift service.		
Other Services	Nationwide Assist, Regular booking and Van Hire options available.		

* Evening Delivery is only available for Monday to Friday deliveries in and between Auckland, Wellington and Christchurch, and excludes dangerous goods and deliveries on public holidays.

^ Note that during periods of peak congestion, delays may be added onto target delivery timeframes. Delivery times may also vary in locations where we don't have dedicated Pace couriers.

Pace Services

Need a package delivered fast? Check out our range of on-demand delivery services.



Across Town Delivery

Need an urgent courier delivered across town? We can pick up and deliver your package to its destination, with two delivery speed options for you to choose from:

Express – as fast as possible, with target delivery times of between 30 minutes and 2 hours depending on the available services.#

Priority – target delivery time within 3 hours.#



Evening Delivery

Delivering items at a time that is best for your customers demonstrates great customer service. We can help you achieve this with our Evening Delivery options. Great for your high value and urgent items and also very convenient for your customers. Evening Delivery is only available for Monday to Friday deliveries in and between Auckland, Wellington and Christchurch, and excludes dangerous goods and deliveries on public holidays.



Between Towns Delivery

Got something that needs to be picked up and delivered urgently to another town? We have two fast and convenient options for you:

Express Direct Drive – we'll pick it up and drive it directly to where you need it to go to, that very same day.

Next Flight – we'll pick it up, drive it to the airport and get it on the next available flight. We'll then pick it up straight off the plane at the other end and deliver it urgently to where you need it to go.

Delivery location	Service	Pick Up	Target Delivery
Same City	Same City Evening Target Delivery	By 5.00pm	Between 6.00pm – 9.00pm
Between Cities	Between City Evening Target Delivery	By 12.00pm	Between 6.00pm – 9.00pm

This is by no means all of the solutions that we can offer. At Pace, we have the person-power and horse-power to move pallets and oversized items, plus an option for a van and driver when you've got to handle a few deliveries and pick-ups for a period of time.

Note that during periods of peak congestion, delays may be added onto target delivery timeframes. Delivery times may also vary in locations where we don't have dedicated Pace couriers.

What do you need?

Please talk to your business manager about the full range of on-demand delivery solutions we offer, or how we can tailor something to exactly what you, and your customers, need with our Nationwide Assist services.

Terms and conditions apply. Visit nzpost.co.nz for full T&C's.



Your Access to Pace

If you have a Pace Account, use our online booking service at pace.co.nz. Otherwise, call us on 0800 501 502.